What do I do if the explanation of benefits I receive from my insurance company is different from the bill I receive from NTD Labs?

If the Explanation of Benefits (EOB) from your insurance company is different from what is reported on your NTD Labs invoice, please call NTD Labs customer service at 1-888-NTD LABS (1-888-683-5227).

Why should I have prenatal testing?

According to the American College of Obstetricians and Gynecologists (ACOG), almost all children in the United States are born healthy. Only 2 or 3 out of 100 newborns have major birth defects. For the majority of babies the cause is unknown. However, there are certain birth defects that can be tested for prenatally (before a baby is born). These include Down syndrome, trisomy 18, trisomy 13 and open neural tube defects. The risk of having a baby with a chromosome abnormality such as Down syndrome increases with the mother’s age. However, ACOG recommends that prenatal testing be offered to all pregnant women, regardless of age. The First Trimester Screen | Fβ is a test performed at NTD Labs to show if a woman is at increased risk of having a baby with Down syndrome, trisomy 18 or trisomy 13.

About PerkinElmer

PerkinElmer is a global scientific leader providing an extensive range of technology solutions and services to address the most critical issues facing humanity. From critical research and prenatal screening to environmental testing and industrial monitoring, we’re actively engaged in improving health and enhancing quality of life around the world.

About NTD Labs

For more than 30 years, NTD Labs has pioneered the research and development of prenatal screening protocols for open neural tube defects, Down syndrome, trisomy 18 and trisomy 13. Today NTD Labs serves universities, medical centers, hospitals, laboratories, obstetricians and maternal fetal medicine specialists worldwide; providing risk assessment services that help health care professionals and patients make more informed medical decisions.
Is FirstTrimesterScreen | Fβ covered by my insurance?

FirstTrimesterScreen | Fβ, from PerkinElmer’s NTD Labs, is widely accepted and recognized as a clinically superior means of screening for Down syndrome. NTD Labs has many contracts with national and regional health plans throughout the United States. However, as with any medical screen, test or procedure, it is not guaranteed to be a covered benefit by all health plans under all circumstances. The best way to confirm if FirstTrimesterScreen | Fβ is covered by your insurance plan is to contact your plan directly, by calling the phone number on your insurance membership card. When you speak with your insurance company, they may ask you for the following information about FirstTrimesterScreen | Fβ:

**CPT Codes**
- free beta hCG 84704
- PAPP-A 84163
- NTD Labs Tax ID# 112659192

If FirstTrimesterScreen | Fβ is covered by my plan, does this mean I do not have to pay anything?

The amount you may have to pay for FirstTrimesterScreen | Fβ will depend upon the specific insurance plan you have (e.g., PPO, HMO, etc.). In all cases, if a copayment is required by your plan, NTD Labs is required by law to bill you directly for the applicable amount. Further, if you have an outstanding deductible which makes you responsible for all or part of the cost of your FirstTrimesterScreen | Fβ, NTD Labs is also required by law to bill you directly for the applicable amount. Finally, if your plan covers only a specific percentage of laboratory testing, then NTD Labs is required by law to bill you directly for the percentage which is your contracted responsibility.

If FirstTrimesterScreen | Fβ is not a covered benefit with my insurance plan, what can I expect to pay?

The list price for FirstTrimesterScreen | Fβ is $160.00. (This does not include the cost of the ultrasound measurement of Nuchal Translucency (NT), which is required to produce a FirstTrimesterScreen | Fβ result.) This ultrasound NT is performed by your doctor’s office or an ultrasound location your doctor may refer you to. This $160.00 is the maximum amount you would be responsible to pay NTD Labs.

Does NTD Labs offer patients assistance to pay their bill?

If your plan does not cover FirstTrimesterScreen | Fβ or if you do not have insurance, then you may be eligible for a reduced rate under NTD Labs’ Patient Assistance Program. Under this program, NTD Labs will provide a discount on a sliding scale for individuals who are uninsured and meet our financial standards. To get complete details on the Patient Assistance Program, visit our website at www.ntdlabs.com. You may also call us at 1-888-NTD LABS (1-888-683-5227) and ask for the Billing Department. You may also Email us at NTDLabs.Billing@perkinelmer.com.

Who should I contact if I have any other questions about a bill I receive from NTD Labs?

For any other questions you may call NTD Labs at 1-888-NTD LABS (1-888-683-5227) and ask for the Billing Department or Email our Billing Department at NTDLabs.Billing@perkinelmer.com.

How can I pay a bill which I owe to NTD Labs?

You can pay your bill by mailing your payment to:
NTD Labs, Billing Department
80 Ruland Rd., Suite One
Melville, NY 11747

You can mail a check, money order or you may include your credit card information with your invoice and send it to NTD Labs. You may also visit our website where you will find a link on our home page which reads “Click Here to Pay Your Bill.” This will link you to a location on our website with an online payment option. Finally, you can call NTD Labs’ Billing Department and ask to pay your bill by phone using a credit card.

www.ntdlabs.com